

Ingenico Lane/3600 PIN Pad Device Overview



The Ingenico Lane/3600 offers keypad and multiple card reader functionalities.

The Lane/3600 supports EMV chip & PIN, EMV chip, and magstripe transactions, as well as contactless NFC, mobile wallet, and alternative payment methods. It also supports QR code transactions, P2PE, line item display, and BIN management. This device can be connected to UTG via serial, USB, or Ethernet.



Requirement: Shift4 currently supports Dynamic Currency Conversion (DCC) in the United States when a customer uses an international Visa or MasterCard during the transaction process. For the merchant to support DCC, they must use the new forms that are included with the UTG 3315 or higher release. Currently, DCC is only supported on the following devices:

- Lane/3600
 - Lane/7000
 - Lane/8000
 - Link/2500
 - Move/5000
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Requirement: For alphanumeric postal code entry on Ingenico TETRA devices, UTG 3316 or higher must be in use and the latest FORMS.TGZ.

In addition, when configuring the Location settings in UTG TuneUp, the Country Code selected must use alphanumeric postal codes (like Canada).

Latest Unified Payment Platform (UPP) Versions for Lane/3600

Ingenico Firmware	Supported?	P2PE Supported?	Description of Issue
UPP version 8.53.00	Yes	Yes	None at this time.
UPP version 8.83.02	Yes	Yes	No known issues at this time.
UPP version 8.83.04	Yes	Yes	No known issues at this time.
UPP version 8.84.16	Yes	Yes	Intermittent Ethernet connectivity issue presenting as Lane Closed on device.
UPP version 8.84.28	Yes	Yes	No known issues at this time.

Shift4 Template Forms Link for Lane/3600

To download and extract the Shift4 template forms, use the link in the table below.

For this device...	Download the template forms here...
Ingenico Lane/3600	https://myportal.shift4.com/downloads/lane3600.zip

During installation and configuration, the keypad special keys function as follows:

- F3/Arrow Up: Scroll up.
- F2/Arrow Down: Scroll down.
- Enter: Select highlighted item.
- Cancel or Clear: Previous screen.
- Any button enables backlight.

For more information, see [Using Ingenico Tetra External Devices](#).